

# Port information Copenhagen



Port data					
Official port name	Copenhagen Malmö Port				
Location	56° 42'5 N 12° 36'8 E				
Time zone	GMT +1 (European Summer Time: GMT +2)				
Address	Containervej 9, P. O. Box 900, DK-2100 Copenhagen Ø, Denmark				
Telephone	+45 35 46 11 11				
VTS channel	VHF ch 12				
ISPS 24 h contact	+45 35 46 11 38				
Fax	+45 35 46 13 46				
E-mail	cmport@cmport.com				
Web	www.cmport.com				
Port facilities					
Maximum ship dimensions	Length: no limits. Draft: 9.7 m. Beam: no limits				
Pilot	Yes, but not compulsory				
Tugboat	On request				
Sailing lane	Yes				
Security facilities	Fully compliant ISPS				
Gangway	Ship gangways to be used in port				
Waste handling	www.cmport.com Choose the menu: Rates and terms/terms and conditions, then download PDF "Recipient scheme for operating waste from ships"				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	At Langelinie Cruise Information and in the kiosk in the Freeport Terminal, both open when ships are in port.				
City maps	Available				
Terminal building for passengers	Yes, at Orient Pier in the Freeport Terminal				
Shopping possibilities at port area	Shopping center at Langelinie Pier				
Tax-free refund	Please refer to the tax-free refund counters at Copenhagen Airport. In some cases, tax-free refunds can be handled onboard cruise ships				
Restaurants and cafés	Several at Langelinie pier. Kiosk at the Freeport Terminal sells beverages and snacks.				
Restrooms	Yes				
Local currency	Danish krone				
Currency exchange	Downtown. Euros, US dollars and credit cards are widely accepted				
ATM cash machines	ATM machines are located throughout the city				
Internet access	In the Freeport Terminal at Orient Pier and at numerous locations downtown				
Telephones/telephone cards	International phone cards are available at the Cruise Information Center at Langelinie and in the kiosk at the Freeport Terminal				
Mailbox	Stamps and mailbox service are available at the Cruise Information Center at Langelinie Pier. Post offices are located throughout the city. Shops selling postcards usually also sell stamps				
Transfer and methods of payment	Cruise Information Center can order taxis/limos if not available at pier.				
		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	X	X		
	Buses	X	X		
	Taxis/limos	X	X	X	
	Trains				X
	Ferries				X
Destination information					
Normal opening hours	Mon-Fri: 10 am-7 pm, Sat: 10 am-4 pm. On Sundays shops are normally closed but during the cruise season some department stores and malls are open				
Distance to downtown	Downtown = Strøget – pedestrian streets From Langelinie: 3 km (app. 30 minutes' walk along the harbor past the statue of The Little Mermaid, 5-10 minutes by taxi) From the Freeport Terminal: 4.5 km (approx. 45 minutes' walk, 10-15 minutes by taxi)				
Distance to airport	10 km (12 minutes by train from Central Station, 30 minutes by taxi)				
City Tourist Information Center	Wonderful Copenhagen Tourist Information Vesterbrogade 4 A (across from Tivoli), DK-1620 Copenhagen V Tel. +45 70 22 24 42, Fax +45 33 12 97 23, e-mail: touristinfo@woco.dk Sept. 1st-April 30th, Mon-Fri: 9 am-4 pm, Sat: 9 am-2 pm, Sun: closed May 1st-June 30th, Mon-Sat: 9 am-6 pm, Sun: closed July 1st-Aug. 30th, Mon-Sat: 9 am-8 pm, Sun: 10 am-6 pm (Closed on national holidays)				
Nearest pharmacy	Steno Apotek, Vesterbrogade 6 C, DK-1620 Copenhagen V Tel. +45 33 14 82 66. Open 24-7				