

Port information Copenhagen



Port data																															
Official port name	Copenhagen Malmö Port																														
Location	56° 42'5 N 12° 36'8 E																														
Time zone	GMT +1 (European Summer Time: GMT +2)																														
Address	Containervej 9, P. O. Box 900, DK-2100 Copenhagen Ø																														
Telephone	+45 35 46 11 11																														
VTS channel	VHF ch 12																														
ISPS 24 h contact	+45 35 46 11 38																														
Fax	+45 35 46 13 46																														
E-mail	cmport@cmport.com																														
Web	www.cmport.com																														
Port facilities																															
Maximum ship dimensions	Length: no limits. Draft: 9.7 m. Beam: no limits																														
Pilot	Yes, but not compulsory																														
Tugboat	On request																														
Sailing lane	Yes																														
Security facilities	Fully compliant ISPS																														
Gangway	Ship gangways to be used in port																														
Waste handling	www.cmport.com Choose the menu: Rates and terms/terms and conditions, then download PDF "Recipient scheme for operating waste from ships"																														
Fresh water	Available																														
Cruise passenger port facilities																															
Tourist information	At Langelinie Cruise Information and in the kiosk in the Freeport Terminal, both open when ships are in port.																														
City maps	Available																														
Terminal building for passengers	Yes, at Orient Pier in the Freeport Terminal																														
Shopping possibilities at port area	Shopping center at Langelinie Pier																														
Tax-free refund	Global Refund runs a tax-free refund counter at Langelinie Cruise Information. Otherwise please refer to the Global Refund counter at Copenhagen Airport. In some cases, tax-free refunds can be handled onboard cruise ships.																														
Restaurants and cafés	Several at Langelinie pier. Kiosk at the Freeport Terminal sells beverages and snacks.																														
Restrooms	Yes																														
Local currency	Danish krone																														
Currency exchange	Downtown. Euros, US dollars and credit cards are widely accepted.																														
ATM cash machines	ATM machines are located throughout the city																														
Internet access	In the Freeport Terminal at Orient Pier and at numerous locations downtown																														
Telephones/telephone cards	International phone cards are available at the Cruise Information Center at Langelinie and in the kiosk at the Freeport Terminal																														
Mailbox	Stamps and mailbox service are available at the Cruise Information Center at Langelinie Pier. Post offices are located throughout the city. Shops selling post-cards usually also sell stamps.																														
Transfer and methods of payment	Cruise Information Center can order taxis/limos if not available at pier.																														
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Destination information																															
Normal opening hours	Mon-Fri: 10 am-7 pm, Sat: 10 am-4 pm. On Sundays shops are normally closed but during the cruise season some department stores and malls are open.																														
Distance to downtown	Downtown = Strøget – pedestrian streets From Langelinie: 3 km (app. 30 minutes' walk along the harbor past the statue of The Little Mermaid, 5-10 minutes by taxi) From the Freeport Terminal: 4.5 km (approx. 45 minutes' walk, 10-15 minutes by taxi)																														
Distance to airport	10 km (12 minutes by train from Central Station, 30 minutes by taxi)																														
City Tourist Information Center	Wonderful Copenhagen Tourist Information Vesterbrogade 4 A (across from Tivoli), DK-1620 Copenhagen V Tel. +45 70 22 24 42, Fax +45 33 12 97 23, e-mail: touristinfo@woco.dk Sept. 1st-April 30th, Mon-Fri: 9 am-4 pm, Sat: 9 am-2 pm, Sun: closed May 1st-June 30th, Mon-Sat: 9 am-6 pm, Sun: closed July 1st-Aug. 30th, Mon-Sat: 9 am-8 pm, Sun: 10 am-6 pm (Closed on national holidays)																														
Nearest pharmacy	Steno Apotek, Vesterbrogade 6 C, DK-1620 Copenhagen V Tel. +45 33 14 82 66. Open 24-7																														