

Port information Elsinore/Helsingborg



Port data	
Official port name	DK: Port of Elsinore SE: Helsingborgs Hamn AB
Location	DK: 56 02.12N - 12 37.24 E SE: 56 02.55N - 12 40.55 E
Time zone	DK: GMT +1 (European Summer Time: GMT +2) SE: GMT +1 (European Summer Time: GMT +2)
Address	DK: Sophie Brahe's Gade 1 A, DK-3000 Helsingør SE: P. O. Box 821, Océangatan 3, SE-251 08 Helsingborg
Telephone	DK: +45 4921 0515 (24 h) SE: +46 42 10 63 00 (daily) +46 42 10 63 22 (24 h)
VTS channel	DK: VHF ch 12 SE: VHF ch 11
ISPS 24 h contact	DK: VTS +45 4921 0515, jhc11@helsingor.dk SE: VTS +46 42 10 63 22, vts@port.helsingborg.se
Fax	DK: +45 4921 7299 (24 hrs) SE: +46 42 28 22 99 (daily) +46 42 18 72 83 (24 h)
E-mail	DK: Info@helsingoerhavn.dk, jhc11@helsingor.dk SE: andreas.eriksson@port.helsingborg.se, vts@port.helsingborg.se
Web	DK: www.helsingoerhavn.dk SE: www.port.helsingborg.se
Port facilities	
Maximum ship dimensions	DK: Length: 145 m. Draft: 6.1 m. Beam: no limits SE: Length: 240 m. Draft: 13.5 m. Beam: no limits
Pilot	DK: No SE: Yes
Tugboat	DK: On request SE: On request
Sailing lane	DK: Pier no 1, 3 and 4 (10 for tender use only) SE: All port areas
Security facilities	DK: Fully compliant ISPS SE: Fully compliant ISPS
Gangway	DK: Ship gangways to be used in port SE: Ship gangways to be used in port
Waste handling	DK: www.helsingoerhavn.dk SE: www.port.helsingborg.se
Fresh water	DK: Available SE: Available
Cruise passenger port facilities	
Tourist information	DK: On the pier / Downtown SE: On the pier / Downtown - Town Hall
City maps	DK: Available SE: Available
Terminal building for passengers	DK: No SE: No
Shopping possibilities at port area	DK: Downtown SE: Downtown
Tax-free refund	DK: Downtown SE: Downtown
Restaurants and cafés	DK: Downtown SE: On the pier / Downtown
Restrooms	DK: Downtown SE: Downtown
Local currency	DK: Danish krone SE: Swedish krona
Currency exchange	DK: Downtown. Euros, US dollars and credit cards are widely accepted. SE: Downtown. Euros, US dollars and credit cards are widely accepted.
ATM cash machines	DK: Downtown SE: Downtown
Internet access	DK: Downtown SE: Downtown
Telephones/telephone cards	DK: Downtown SE: On the pier/Downtown
Mailbox	DK: Downtown SE: On the pier/Downtown

Cruise passenger port facilities (continued)					
Transfer and methods of payment					
		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	X	x		
	Buses	X			
	Taxis/limos	X	X	x	
	Trains	X		x	
	Ferries	X		x	
Destination information					
Normal opening hours	Mon-Fri: 10 am-6 pm, Sat: 10 am-4 pm, Sun: 11 am-4 pm (some shops)				
Distance to downtown	DK: From berth 1-3: 0 minutes by car or foot From berth 4 and 10: 5-6 minutes' walk, 2 minutes by car SE: From South pier: 7-10 minutes by car From Ocean pier: 5 minutes by car City berth: 0 minutes by car or foot				
Distance to airport	DK: Copenhagen Airport: 50 minutes by car SE: Copenhagen Airport: 80 minutes by car Local airport: 30 minutes by car				
City Tourist Information Center	DK: In "Toldkammeret" 2 minutes walk from berth 1-3 SE: In the Town Hall				
Nearest pharmacy	DK: Downtown 5 minutes walk from berth 1-3 SE: 20 m from the Town Hall downtown				

DK: Denmark (Elsinore)
SE: Sweden (Helsingborg)