

Port information Helsinki



Port data					
Official port name	Port of Helsinki				
Location	60° 09.71' N 24° 57.45' E				
Time zone	GMT +2 (European Summer Time: GMT +3)				
Address	P. O. Box 800, FI-00099 Helsinki, Finland				
Telephone	+358 9 310 1621				
VTS channel	VHF ch 71				
ISPS 24 h contact	+358 9 310 33655 (Helsinki VTS/ VHF ch 71) ISPS/PFSO +358 500 600 148				
Fax	+358 9 310 33802				
E-mail	port.helsinki@hel.fi, shipservice@hel.fi				
Web	www.portofhelsinki.fi				
Port facilities					
Maximum ship dimensions	Length: no limits. Draft 9.6 m. Beam: no limits				
Pilot	Yes, compulsory				
Tugboat	On request				
Sailing lane	Yes				
Security facilities	Fully compliant ISPS				
Gangway	Ships' own gangways				
Waste handling	24 h advance notice is needed to use harbor waste handling For more information: www.portofhelsinki.fi/waste management				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	Tourist Information at Hernesaari piers after ships' arrival and downtown. Downtown opening hours: Mon-Fri: 9 am-8 pm, Sat-Sun: 9 am-6 pm. Helsinki Helpers in city center.				
City maps	At Tourist Information and from Helsinki Helpers				
Terminal building for passengers	No				
Shopping possibilities at port area	Hernesaari piers and Katajanokka pier				
Tax-free refund	Available at Hernesaari piers, other piers on request				
Restaurants and cafés	Not in port area				
Restrooms	At Hernesaari piers				
Local currency	Euro				
Currency exchange	Currency exchange and money transfers at Hernesaari piers and downtown. Credit cards are widely accepted.				
ATM cash machines	Numerous ATM machines "OTTO" downtown				
Internet access	Available at Hernesaari piers				
Telephones/telephone cards	At Hernesaari piers				
Mailbox	At Hernesaari piers. Nearest post office in South harbor is the Katajanokka post office next to the Viking Line Terminal. Stamps are sold at R-Kiosks and souvenir shops.				
Transfer and methods of payment		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	x	x		
	Buses	x			
	Taxis/limos	x		x	
	Trains				x
	Ferries	x			
Destination information					
Normal opening hours	Mon-Fri: 9 am-6/7 pm, department stores: 9 am-9 pm, Sat: 9 am-4 pm, department stores: 9 am-6 pm, Sun: 12 am-9 pm (May-Aug)				
Distance to downtown	From Hernesaari piers: 10-15 minutes by taxi From Katajanokka piers: 10-15 minutes' walk Downtown = Tourist Information Center at Pohjoisesplanadi 19				
Distance to airport	19 km (25 minutes by taxi)				
City Tourist Information Center	Pohjoisesplanadi 19 Mon-Fri: 9 am-8 pm, Sat-Sun: 9 am-6 pm				
Nearest pharmacy	24 h service at Yliopiston apteekki, Mannerheimintie 96 Tel. +358 203 20 200				