

# Port information **Stockholm**



Port data					
Official port name	Ports of Stockholm				
Location	59° 19' N 18° 04' E				
Time zone	GMT +1 (European Summer Time: GMT +2)				
Address	Frihamnen, P. O. Box 27314, SE-102 54 Stockholm, Sweden				
Telephone	+46 8 670 26 00				
VTS channel	VHF ch 12				
ISPS 24 h contact	+46 8 670 28 10				
Fax	+46 8 670 26 10				
E-mail	port@stoports.com				
Web	www.stoports.com				
Port facilities					
Maximum ship dimensions	Length: 292 m. Draft: 11 m. Beam: 32.3 m				
Pilot	Yes, compulsory				
Tugboat	Available, according to "Mariner's Guide to Stockholm"				
Sailing lane	No				
Security facilities	Fully compliant ISPS				
Gangway	Ship gangways to be used in port				
Waste handling	Compulsory to discharge waste. See www.stoports.com: Cruise liner traffic/ Port dues for cruise vessels.				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	Tourist information offices located next to the berths in Stadsgården 165/167 and Frihamnen 634/638. Tourist information is open only when cruise ships are in port and provides tourist information, a souvenir shop, stamps, and Internet access.				
City maps	Available in the tourist information office				
Terminal building for passengers	A dedicated cruise terminal is planned in Stockholm for 2008. Today turnarounds take place at the Frihamnen port in a general terminal.				
Shopping possibilities at port area	The tourist information office at the port includes a souvenir shop				
Tax-free refund	Tax-free refunds are handled on board the cruise ships. Otherwise please refer to the Global Refund counter at Stockholm International Airport.				
Restaurants and cafés	Not in the port area				
Restrooms	Restrooms next to the tourist information office in Frihamnen				
Local currency	Swedish krona				
Currency exchange	Numerous currency exchange offices and banks downtown. Euros, US dollars and credit cards are widely accepted.				
ATM cash machines	No ATM machines in the port area but numerous downtown				
Internet access	Available at the tourist information office				
Telephones/telephone cards	Available at the tourist information office				
Mailbox	Stamps and mailbox service are available in the port area				
Transfer and methods of payment	The tourist information office can order taxis/limos if not available at pier				
		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	X	X		
	Buses	X			
	Taxis/limos	X		X	
	Trains				X
	Ferries	X	X		
Destination information					
Normal opening hours	Mon-Fri: 10 am-7 pm, Sat: 10 am-4 pm, Sun: 12 pm-4 pm				
Distance to downtown	From Stadsgården 165/167: 5-10 minutes by taxi From Frihamnen 634/638: 10-15 minutes by taxi Downtown is by the main tourist information center in Kungsträdgården.				
Distance to airport	45 km (20 minutes by train from the central station, 45 minutes by taxi)				
City Tourist Information Center	Sweden House in Kungsträdgården Mon-Fri: 9 am-7 pm, Sat: 10 am-5 pm, Sun: 10 am-4 pm				
Nearest pharmacy	24 h service at C.W. Scheele, Klarabergsgatan 64 / Tel. +46 8 454 8130				