



Port information



Port information

All Cruise Baltic ports offer modern cruise facilities. The data for each individual port is presented in a standard format, making it easy for cruise operators to find all relevant information at all times.

Standard port information includes port data, ship facilities and passenger facilities for all Cruise Baltic destinations.

For further information, please check the website of each individual port.

National holidays/events
www.earthcalendar.net

Distances to other
Baltic destinations
www.distances.com

Port information Copenhagen



Port data																															
Official port name	Copenhagen Malmö Port																														
Location	56° 42'5 N 12° 36'8 E																														
Time zone	GMT +1 (European Summer Time: GMT +2)																														
Address	Containervej 9, P. O. Box 900, DK-2100 Copenhagen Ø																														
Telephone	+45 35 46 11 11																														
VTS channel	VHF ch 12																														
ISPS 24 h contact	+45 35 46 11 38																														
Fax	+45 35 46 13 46																														
E-mail	cmport@cmport.com																														
Web	www.cmport.com																														
Port facilities																															
Maximum ship dimensions	Length: no limits. Draft: 9.7 m. Beam: no limits																														
Pilot	Yes, but not compulsory																														
Tugboat	On request																														
Sailing lane	Yes																														
Security facilities	Fully compliant ISPS																														
Gangway	Ship gangways to be used in port																														
Waste handling	www.cmport.com Choose the menu: Rates and terms/terms and conditions, then download PDF "Recipient scheme for operating waste from ships"																														
Fresh water	Available																														
Cruise passenger port facilities																															
Tourist information	At Langelinie Cruise Information and in the kiosk in the Freeport Terminal, both open when ships are in port.																														
City maps	Available																														
Terminal building for passengers	Yes, at Orient Pier in the Freeport Terminal																														
Shopping possibilities at port area	Shopping center at Langelinie Pier																														
Tax-free refund	Global Refund runs a tax-free refund counter at Langelinie Cruise Information. Otherwise please refer to the Global Refund counter at Copenhagen Airport. In some cases, tax-free refunds can be handled onboard cruise ships.																														
Restaurants and cafés	Several at Langelinie pier. Kiosk at the Freeport Terminal sells beverages and snacks.																														
Restrooms	Yes																														
Local currency	Danish krone																														
Currency exchange	Downtown. Euros, US dollars and credit cards are widely accepted.																														
ATM cash machines	ATM machines are located throughout the city																														
Internet access	In the Freeport Terminal at Orient Pier and at numerous locations downtown																														
Telephones/telephone cards	International phone cards are available at the Cruise Information Center at Langelinie and in the kiosk at the Freeport Terminal																														
Mailbox	Stamps and mailbox service are available at the Cruise Information Center at Langelinie Pier. Post offices are located throughout the city. Shops selling post-cards usually also sell stamps.																														
Transfer and methods of payment	Cruise Information Center can order taxis/limos if not available at pier.																														
	<table border="1"> <thead> <tr> <th></th> <th>Local currency</th> <th>Foreign currency</th> <th>Credit cards</th> <th>N/A</th> </tr> </thead> <tbody> <tr> <td>Shuttles</td> <td>X</td> <td>X</td> <td></td> <td></td> </tr> <tr> <td>Buses</td> <td>X</td> <td>X</td> <td></td> <td></td> </tr> <tr> <td>Taxis/limos</td> <td>X</td> <td>X</td> <td>X</td> <td></td> </tr> <tr> <td>Trains</td> <td></td> <td></td> <td></td> <td>X</td> </tr> <tr> <td>Ferries</td> <td></td> <td></td> <td></td> <td>X</td> </tr> </tbody> </table>		Local currency	Foreign currency	Credit cards	N/A	Shuttles	X	X			Buses	X	X			Taxis/limos	X	X	X		Trains				X	Ferries				X
	Local currency	Foreign currency	Credit cards	N/A																											
Shuttles	X	X																													
Buses	X	X																													
Taxis/limos	X	X	X																												
Trains				X																											
Ferries				X																											
Destination information																															
Normal opening hours	Mon-Fri: 10 am-7 pm, Sat: 10 am-4 pm. On Sundays shops are normally closed but during the cruise season some department stores and malls are open.																														
Distance to downtown	Downtown = Strøget – pedestrian streets From Langelinie: 3 km (app. 30 minutes' walk along the harbor past the statue of The Little Mermaid, 5-10 minutes by taxi) From the Freeport Terminal: 4.5 km (approx. 45 minutes' walk, 10-15 minutes by taxi)																														
Distance to airport	10 km (12 minutes by train from Central Station, 30 minutes by taxi)																														
City Tourist Information Center	Wonderful Copenhagen Tourist Information Vesterbrogade 4 A (across from Tivoli), DK-1620 Copenhagen V Tel. +45 70 22 24 42, Fax +45 33 12 97 23, e-mail: touristinfo@woco.dk Sept. 1st-April 30th, Mon-Fri: 9 am-4 pm, Sat: 9 am-2 pm, Sun: closed May 1st-June 30th, Mon-Sat: 9 am-6 pm, Sun: closed July 1st-Aug. 30th, Mon-Sat: 9 am-8 pm, Sun: 10 am-6 pm (Closed on national holidays)																														
Nearest pharmacy	Steno Apotek, Vesterbrogade 6 C, DK-1620 Copenhagen V Tel. +45 33 14 82 66. Open 24-7																														

Port information **Elsinore/Helsingborg**



Port data	
Official port name	DK: Port of Elsinore SE: Helsingborgs Hamn AB
Location	DK: 56 02.12N - 12 37.24 E SE: 56 02.55N - 12 40.55 E
Time zone	DK: GMT +1 (European Summer Time: GMT +2) SE: GMT +1 (European Summer Time: GMT +2)
Address	DK: Sophie Brahe's Gade 1 A, DK-3000 Helsingør SE: P. O. Box 821, Oceangatan 3, SE-251 08 Helsingborg
Telephone	DK: +45 4921 0515 (24 h) SE: +46 42 10 63 00 (daily) +46 42 10 63 22 (24 h)
VTS channel	DK: VHF ch 12 SE: VHF ch 11
ISPS 24 h contact	DK: VTS +45 4921 0515, jhc11@helsingor.dk SE: VTS +46 42 10 63 22, vts@port.helsingborg.se
Fax	DK: +45 4921 7299 (24 hrs) SE: +46 42 28 22 99 (daily) +46 42 18 72 83 (24 h)
E-mail	DK: Info@helsingoerhavn.dk, jhc11@helsingor.dk SE: andreas.eriksson@port.helsingborg.se, vts@port.helsingborg.se
Web	DK: www.helsingoerhavn.dk SE: www.port.helsingborg.se
Port facilities	
Maximum ship dimensions	DK: Length: 145 m. Draft: 6.1 m. Beam: no limits SE: Length: 240 m. Draft: 13.5 m. Beam: no limits
Pilot	DK: No SE: Yes
Tugboat	DK: On request SE: On request
Sailing lane	DK: Pier no 1, 3 and 4 (10 for tender use only) SE: All port areas
Security facilities	DK: Fully compliant ISPS SE: Fully compliant ISPS
Gangway	DK: Ship gangways to be used in port SE: Ship gangways to be used in port
Waste handling	DK: www.helsingoerhavn.dk SE: www.port.helsingborg.se
Fresh water	DK: Available SE: Available
Cruise passenger port facilities	
Tourist information	DK: On the pier / Downtown SE: On the pier / Downtown - Town Hall
City maps	DK: Available SE: Available
Terminal building for passengers	DK: No SE: No
Shopping possibilities at port area	DK: Downtown SE: Downtown
Tax-free refund	DK: Downtown SE: Downtown
Restaurants and cafés	DK: Downtown SE: On the pier / Downtown
Restrooms	DK: Downtown SE: Downtown
Local currency	DK: Danish krone SE: Swedish krona
Currency exchange	DK: Downtown. Euros, US dollars and credit cards are widely accepted. SE: Downtown. Euros, US dollars and credit cards are widely accepted.
ATM cash machines	DK: Downtown SE: Downtown
Internet access	DK: Downtown SE: Downtown
Telephones/telephone cards	DK: Downtown SE: On the pier/Downtown
Mailbox	DK: Downtown SE: On the pier/Downtown

Cruise passenger port facilities (continued)					
Transfer and methods of payment					
		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	X	x		
	Buses	X			
	Taxis/limos	X	X	x	
	Trains	X		x	
	Ferries	X		x	
Destination information					
Normal opening hours	Mon-Fri: 10 am-6 pm, Sat: 10 am-4 pm, Sun: 11 am-4 pm (some shops)				
Distance to downtown	DK: From berth 1-3: 0 minutes by car or foot From berth 4 and 10: 5-6 minutes' walk, 2 minutes by car SE: From South pier: 7-10 minutes by car From Ocean pier: 5 minutes by car City berth: 0 minutes by car or foot				
Distance to airport	DK: Copenhagen Airport: 50 minutes by car SE: Copenhagen Airport: 80 minutes by car Local airport: 30 minutes by car				
City Tourist Information Center	DK: In "Toldkammeret" 2 minutes walk from berth 1-3 SE: In the Town Hall				
Nearest pharmacy	DK: Downtown 5 minutes walk from berth 1-3 SE: 20 m from the Town Hall downtown				

DK: Denmark (Elsinore)
SE: Sweden (Helsingborg)

Port information Gdynia



Port data					
Official port name	Port of Gdynia Authority SA				
Location	54° 32' N 18° 34' E				
Time zone	GMT +1 (European Summer Time: GMT +2)				
Address	Rotterdamska 9, 81-337 Gdynia, Poland				
Telephone	+48 58 627 40 36				
VTS channel	VHF ch 71				
ISPS 24 h contact	+48 58 621 32 50				
Fax	+48 58 627 45 78				
E-mail	marketing@port.gdynia.pl				
Web	www.port.gdynia.pl				
Port facilities					
Maximum ship dimensions	Length: 310 m. Draft: 12 m. Beam: no limits				
Pilot	Yes, compulsory for vessels over 60 m in length				
Tugboat	Compulsory for ships over 90 m in length				
Sailing lane	800 m				
Security facilities	Fully compliant ISPS				
Gangway	Ship gangways to be used in port				
Waste handling	www.port.gdynia.pl/a_srodowisko_gosp.php For more details, link to the page where this is to be found				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	Francuskie pier: no Pomorskie pier: yes The Baltic Tourist Information Mon-Fri: 9 am-6 pm, Sat: 10 am-5 pm, Sun: 10 am-4 pm www.gdynia.pl/index.php?co=turystyka/mit&lang=en				
City maps	Available at Pomorskie pier				
Terminal building for passengers	No				
Shopping possibilities at port area	Downtown From Francuskie pier: 900 m From Pomorskie pier: 200 m				
Tax-free refund	Yes				
Restaurants and cafés	Downtown				
Restrooms	Yes				
Local currency	Polski zloty				
Currency exchange	Downtown. Euros, US dollars and credit cards are widely accepted				
ATM cash machines	Downtown				
Internet access	Free wireless access at Pomorskie pier				
Telephones/telephone cards	Available in the port area and at the tourist information office				
Mailbox	Stamps and mailbox service are available in the port area and at the tourist information office				
Transfer and methods of payment					
		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	X			
	Bus	X			
	Taxi/limo	X	X	X	
	Trains				X
	Boats				X
Destination information					
Normal opening hours	Mon-Fri: 10 am-7 pm, Sat: 10 am-2 pm. On Sundays shops are normally closed except department stores, malls, and small stores.				
Distance to downtown	From Pomorskie pier: 10 minutes' walk, 2 minutes by taxi From Francuskie pier: 15-20 minutes' walk, 5 minutes by taxi				
Distance to airport	20 km (20 minutes by taxi)				
City Tourist Information Center	The Baltic Tourist Information Office (Pomorskie pier) Mon-Fri: 9 am-6 pm, Sat: 10 am-5 pm, Sun: 10 am-4 pm Municipal Tourist Information (railway stationhall) Mon-Fri: 8 am-6 pm, Sat: 9 am-4 pm, Sun: 9 am-3 pm www.gdynia.pl/index.php?co=turystyka/mit&lang=en				
Nearest pharmacy	24 h service at "Apteka Pod Gryfem" Starowiejska 34 / Tel. +48 58 6201982				

Port information Göteborg



Port data					
Official port name	Port of Göteborg				
Location	57° 42' N 11° 57' E				
Time zone	GMT +1 (European Summer Time: GMT +2)				
Address	SE-403 38 Göteborg, Sweden				
Telephone	+46 31 73120 00				
VTS channel	VHF ch 13 seaward of Göta Älv Bridge, ch 9 inland of Göta Älv Bridge				
ISPS 24 h contact	Master inspection vessel +46 70 371 5990				
Fax	+46 31 731 2251				
E-mail	info@portgot.se				
Web	www.portgot.se				
Port facilities					
Maximum ship dimensions	Inner harbour: length: 230 m. Draft 8 m. Aircraft: 45 m. Beam: no limits Outer harbour: larger ships on request				
Pilot	Yes, compulsory				
Tugboat	On request				
Sailing lane	Yes				
Security facilities	Fully compliant ISPS				
Gangway	Ship gangways to be used in port				
Waste handling	Yes				
Fresh water	Available				
Cruise passenger port facilities					
Tourist Information	Tourist brochures available at gangway				
City maps	Yes				
Terminal building for passengers	No				
Shopping possibilities at port area	No				
Tax-free refund	No				
Restaurants an cafés	No				
Restrooms	No				
Local currency	Swedish krona				
Currency exchange	Available in Nordstaden. Euros, US dollars and credit cards are widely accepted.				
ATM cash machines	Available in Nordstaden				
Internet access	Available at the railway station				
Telephones/telephone cards	Available in Nordstaden				
Mailbox	Mail box available in Nordstaden. Stamps in Pressbyrå kiosk or 7-Eleven shops.				
Transfer and methods of payment					
		Local currency	Foreign currency	Credit cards	N/A
	Shuttles				x
	Buses, trams	x			
	Taxis/limos	x		x	
	Trains				x
	Ferries				x
Destination information					
Normal opening hours	Mon-Fri: 10 am-6 pm, Sat: 10 am-3 pm, Sun: 12 pm-5 pm				
Distance to downtown	1 km (15 minutes' walk, 2 minutes by taxi). Downtown is situated on the other side of the river Göta Älv.				
Distance to airport	14 km (Göteborg City Airport) 26 km (Göteborg-Landvetter Airport)				
City Tourist Information Center	Tourist Info in Nordstaden Mon-Fri: 10 am-6 pm, Sun and holidays: 12 pm-5 pm				
Nearest pharmacy	Apoteket Vasen, Götgatan 12, Nordstaden				

Port information Helsinki



Port data					
Official port name	Port of Helsinki				
Location	60° 09.71' N 24° 57.45' E				
Time zone	GMT +2 (European Summer Time: GMT +3)				
Address	P. O. Box 800, FI-00099 Helsinki, Finland				
Telephone	+358 9 310 1621				
VTS channel	VHF ch 71				
ISPS 24 h contact	+358 9 310 33655 (Helsinki VTS/ VHF ch 71) ISPS/PFSO +358 500 600 148				
Fax	+358 9 310 33802				
E-mail	port.helsinki@hel.fi, shipservice@hel.fi				
Web	www.portofhelsinki.fi				
Port facilities					
Maximum ship dimensions	Length: no limits. Draft 9.6 m. Beam: no limits				
Pilot	Yes, compulsory				
Tugboat	On request				
Sailing lane	Yes				
Security facilities	Fully compliant ISPS				
Gangway	Ships' own gangways				
Waste handling	24 h advance notice is needed to use harbor waste handling For more information: www.portofhelsinki.fi/waste management				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	Tourist Information at Hernesaari piers after ships' arrival and downtown. Downtown opening hours: Mon-Fri: 9 am-8 pm, Sat-Sun: 9 am-6 pm. Helsinki Helpers in city center.				
City maps	At Tourist Information and from Helsinki Helpers				
Terminal building for passengers	No				
Shopping possibilities at port area	Hernesaari piers and Katajanokka pier				
Tax-free refund	Available at Hernesaari piers, other piers on request				
Restaurants and cafés	Not in port area				
Restrooms	At Hernesaari piers				
Local currency	Euro				
Currency exchange	Currency exchange and money transfers at Hernesaari piers and downtown. Credit cards are widely accepted.				
ATM cash machines	Numerous ATM machines "OTTO" downtown				
Internet access	Available at Hernesaari piers				
Telephones/telephone cards	At Hernesaari piers				
Mailbox	At Hernesaari piers. Nearest post office in South harbor is the Katajanokka post office next to the Viking Line Terminal. Stamps are sold at R-Kiosks and souvenir shops.				
Transfer and methods of payment		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	x	x		
	Buses	x			
	Taxis/limos	x		x	
	Trains				x
	Ferries	x			
Destination information					
Normal opening hours	Mon-Fri: 9 am-6/7 pm, department stores: 9 am-9 pm, Sat: 9 am-4 pm, department stores: 9 am-6 pm, Sun: 12 am-9 pm (May-Aug)				
Distance to downtown	From Hernesaari piers: 10-15 minutes by taxi From Katajanokka piers: 10-15 minutes' walk Downtown = Tourist Information Center at Pohjoisesplanadi 19				
Distance to airport	19 km (25 minutes by taxi)				
City Tourist Information Center	Pohjoisesplanadi 19 Mon-Fri: 9 am-8 pm, Sat-Sun: 9 am-6 pm				
Nearest pharmacy	24 h service at Yliopiston apteekki, Mannerheimintie 96 Tel. +358 203 20 200				

Port information Kalmar



Port data																															
Official port name	Port of Kalmar																														
Location	56° 40' N 16° 22' E																														
Time zone	GMT +1 (European Summer Time: GMT +2)																														
Address	Ölandsгатan 30, P. O. Box 810, SE-391 28 Kalmar																														
Telephone	+46 480 451 450																														
VTS channel	VHF ch 9																														
ISPS 24 h contact	+46 705 472 402																														
Fax	+46 480 451 458																														
E-mail	kalmar.hamn@kalmar.se																														
Web	www.kalmar.se/cruise																														
Port facilities																															
Maximum ship dimensions	Length: 170 m. Draft: 7 m. Aircraft: 36 m (northbound). Beam: 26 m																														
Pilot	Yes, compulsory for vessels exceeding 70 m in length																														
Tugboat	On request																														
Sailing lane	No																														
Security facilities	Fully compliant ISPS																														
Gangway	Ship gangways to be used in port																														
Waste handling	All waste should be sorted. Containers available for dry garbage, whereas wet garbage and dangerous cargo may be disposed of depending on content. Port of Kalmar is certified according to ISO 14001.																														
Fresh water	Available																														
Cruise passenger port facilities																															
Tourist information	On the quay or on board on request. There is a purpose built mobile tourist information booth available on the cruise ship quay or on the tender boat quay. There is also a new tourist information center, app. 200-400 m from the two quays, offering local and national souvenirs, restrooms, and Internet terminal.																														
City maps	Available																														
Terminal building for passengers	No																														
Shopping possibilities at port area	The mobile tourist information booth at the quay offers local and national souvenirs																														
Tax-free refund	No																														
Restaurants and cafés	Downtown offers a wide range of restaurants and cafés																														
Restrooms	Mobile restrooms on the quay on request. Public restrooms in the tourist information center nearby.																														
Local currency	Swedish krona																														
Currency exchange	At the mobile tourist information booth on the quay when open or at local banks downtown, open Mon-Fri: 10 am-3 pm. Euros, US dollars and credit cards are widely accepted.																														
ATM cash machines	Yes, downtown																														
Internet access	Yes, at the tourist information center																														
Telephones/telephone cards	Yes, at the tourist information center																														
Mailbox	Yes, at the tourist information booth on the quay. There are also yellow mail-boxes downtown. Shops selling postcards usually also sell stamps.																														
Transfer and methods of payment	Tourist information booth can order taxis/limos if not available at pier																														
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	Local currency	Foreign currency	Credit cards	N/A																											
Shuttles				X																											
Buses				X																											
Taxis/limos	X		X																												
Trains				X																											
Ferries				X																											
Destination information																															
Normal opening hours	Mon-Fri: 10 am-6/7 pm, Sat: 10 am-4 pm. On Sundays shops are normally closed but some department stores and malls are open between 12 pm-4 pm.																														
Distance to downtown	Downtown = main pedestrian street From the cruise ship quay: 300 m. From the tender boat quay: 100 m																														
Distance to airport	5 km (10 minutes by taxi)																														
City Tourist Information Center	Kalmar Tourist Information Center, Ölandskajen 9, P. O. Box 23, SE- 391 20 Kalmar Tel. +46 480 417 700, Fax +45 480 417 720, E-mail: info@turistbyra.kalmar.se May 1st-Sept. 30th open Mon-Sat, June 1st-Aug. 30th open daily																														
Nearest pharmacy	Apoteket Lejonet, Västra Sjöгатan 22 (downtown), open Mon-Sat Apoteket Sundet, Lasarettsvägen (County Hospital), open daily, Tel. +46 771 450 450																														

Port information Karlskrona



Port data					
Official port name	Port of Karlskrona				
Location	56° 10' N 15° 35' E				
Time zone	GMT +1 (European Summer Time: GMT +2)				
Address	Ö. Hamngatan 7 B				
Telephone	+46 455 303000				
VTS channel	VHF ch 16, VTS Malmö +46 40 6115269				
ISPS 24 h contact	+46 709 304400				
Fax	+46 455 303020				
E-mail	port@karlskrona.se				
Web	www.karlskrona.se				
Port facilities					
Maximum ship dimensions	At pier downtown: Length: 160 m. Draft: 7 m. Beam: no limits At ferry terminal: Length: 200 m. Draft 7.5 m. Beam: no limits (located 15 minutes by bus from downtown – restrictions in availability – check in advance). At anchorage: Length: 300 m. Draft: 9 m. Beam: no limits Tender landing fully sheltered, 5 minutes walk to downtown				
Pilot	Yes, compulsory				
Tugboat	On request				
Sailing lane	No				
Security facilities	Full compliance ISPS				
Gangway	Ships' own gangway				
Waste handling	Can be arranged by advance notice through agents				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	At the tourist information offices downtown and at the ferry terminal when cruise ships in port. Opening hours 9 am-7 pm				
City maps	Available in the tourist information				
Terminal building for passengers	Yes, but only at ferry terminal				
Shopping possibilities at port area	Downtown				
Tax-free refund	Global refund				
Restaurants and cafés	Downtown, in the archipelago, and in the countryside				
Restrooms	Only at ferry terminal (in immediate vicinity of other landings)				
Local currency	Swedish krona				
Currency exchange	In the banks downtown. Euros, US dollars and credit cards are widely accepted.				
ATM cash machines	Available downtown				
Internet access	At the city library, several Internet cafés, in all guest harbors				
Telephones/telephone cards	In the pier area				
Mailbox	In the pier area				
Transfer and methods of payment					
		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	x			
	Buses	x			
	Taxis/limos	x		X	
	Trains	x		X	
	Ferries	x			
Destination information					
Normal opening hours	Mon-Fri: 10 am-7pm, Sat: 10 am-3 pm, Sun: big malls are open (app. 10 minutes by bus or car from downtown)				
Distance to downtown	From pier: 3-5 minutes' walk From Ferry terminal: 15 minutes by bus from downtown				
Distance to airport	25 km (25 minutes by taxi)				
City Tourist Information Center	City Tourist Information downtown Mon-Fri: 9 am-7 pm, Sat: 9 am-4 pm				
Nearest pharmacy	Pharmacy Göta Lejon, Landbrogatan 4, Tel. +46 771 450 450				

Port information Klaipeda



Port data					
Official port name	Klaipeda State Seaport Authority				
Location	55° 43' N 21° 07' E				
Time zone	GMT +2 (European Summer Time: GMT +3)				
Address	J. Janonio g. 24, LT-92251, Klaipeda, Lithuania				
Telephone	+370 46 499799				
VTS channel	VHF ch 9				
ISPS 24 h contact	Harbor Master's Office, +370 46 499645, +370 46 499691 or VHF ch 9				
Fax	+370 46499777				
E-mail	info@port.lt				
Web	www.portofklaipeda.lt				
Port facilities					
Maximum ship dimensions	Length: 270 m. Draft 11.5 m (8.5 m near cruise berth) Beam: 45 m				
Pilot	Compulsory				
Tugboat	On request				
Sailing lane	Yes				
Security facilities	Fully compliant w/ ISPS				
Gangway	Ship gangways to be used in port				
Waste handling	Compulsory to discharge waste www.portofklaipeda.lt/en.php/port_regulations/ klaipeda_port_waste_management_plan/297				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	Tourist information center mobile kiosk provides info on pier while ships are in port. A permanent tourist information center is located a short walk from the quay to the Theatre Square (Turgaus st. 7), open Mon-Fri: 9 am-7 pm, Sat-Sun: 10 am-4 pm. Provides info, souvenirs, stamps, post cards, internet access, bike rental, excursion tickets, and city bus tickets.				
City maps	Available				
Terminal building for passengers	No				
Shopping possibilities at port area	Downtown (500 m from the berth)				
Tax-free refund	No				
Restaurants and cafés	Café at the pier, more facilities planned for next season				
Restrooms	In close proximity of the quay				
Local currency	Litas				
Currency exchange	Exchange rate offices and banks downtown. Euros, US dollars and credit cards are widely accepted.				
ATM cash machines	Yes, in the port area				
Internet access	Yes, in the port area and at the tourist information center downtown				
Telephones/telephone cards	Yes, in the port area				
Mailbox	Yes, in the port area. Regular post office within walking distance				
Transfer and methods of payment					
		Local currency	Foreign currency	Credit cards	N/A
	Shuttles				
	Buses	X			
	Taxis/limos	X			
	Trains	X			
	Ferries	X			
Destination information					
Normal opening hours	Mon-Fri: 10 am-7 pm, Sat: 10 am-4 pm, Sun: closed				
Distance to downtown	A short walk from the pier to Theater Square				
Distance to airport	25 km				
City Tourist Information Center	A short walk from the pier to Theatre Square (Turgaus st. 7). Opening hours: Mon-Fri: 9 am-7 pm, Sat-Sun: 10 am-4 pm				
Nearest pharmacy	Across the street from the tourist information center				

Port information Malmö



Port data					
Official port name	Copenhagen Malmö Port (CMP)				
Location	55° 37' N 13° 00' E				
Time zone	GMT +1 (European Summer Time: GMT +2)				
Address	Terminalgatan 18, P. O. Box 566, S-201 25 Malmö, Sweden Containervej 9, P. O. Box 900, DK-2100 Copenhagen Ø, Denmark				
Telephone	+46 40 680 4100 (Malmö)				
VTS channel	VHF ch 14				
ISPS 24 h contact	+45 35 46 11 38 and fax +45 35 46 11 58				
Fax	+46 40 180 501				
E-mail	cmport@cmport.com				
Web	www.cmport.com				
Port facilities					
Maximum ship dimensions	Length: 240 m. Draft: 8.60 m. Beam: 32 m				
Pilot	Yes, compulsory for vessels 90 m or longer in length				
Tugboat	On request				
Sailing lane	Ships' gangway				
Security facilities	Complying with the ISPS code				
Gangway	Ship gangways to be used in port				
Waste handling	National legislation states that waste can be delivered free of charge. Waste since last port.				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	A small tourist information office at the port with staff from Malmö Tourist Information. The tourist information is open when there are cruise ships at the port.				
City maps	Available				
Terminal building for passengers	Available (only for turnarounds)				
Shopping possibilities at port area	Souvenirs and stamps (cash only)				
Tax-free refund	No				
Restaurants and cafés	No				
Restrooms	Yes				
Local currency	Swedish krona				
Currency exchange	The nearest exchange office is in the central station about 2 km from the port. Euros, US dollars and credit cards are widely accepted.				
ATM cash machines	The nearest ATM cash machine is in the central station about 2 km from the port.				
Internet access	No				
Telephones/telephone cards	No				
Mailbox	There is no mailbox but it is possible to buy stamps and leave postcards in the tourist information to be mailed.				
Transfer and methods of payment					
		Local currency	Foreign currency	Credit cards	N/A
	Shuttles				x
	Buses				x
	Taxis/limos	x		x	
	Trains				x
	Ferries				x
Destination information					
Normal opening hours	Mon-Fri: 10 am-6 pm, Sat: 10 am-4 pm, Sun: 12 pm-4 pm				
Distance to downtown	2 km from the port (20-30 minutes walk and 5 minutes by taxi)				
Distance to airport	Copenhagen Airport 25 km Malmö-Sturup Airport 30 km				
City Tourist Information Center	Malmö Tourist Information is located in the Central Station. Open Mon-Sun all year, but may have limited hours or may be closed on national holidays. For updated opening hours please visit: www.malmo.se/tourist				
Nearest pharmacy	Stortorget (about 2 km from the port)				

Port information **Mariehamn**



Port data					
Official port name	Port of Mariehamn				
Location	60° 06' N 19° 56' E				
Time zone	GMT +2 (European Summer Time: GMT +3)				
Address	P. O. Box 5, AX-22101 Mariehamn, Åland Islands, Finland				
Telephone	+358 18 531 470				
VTS channel	VHF ch 12				
ISPS 24 h contact	Thomas Mattsson +358 457 313 5481 or VHF ch 12				
Fax	+358 18 531 479				
E-mail	jan.sundstrom@mariehamn.aland.fi, hamnbetjaning@mariehamn.aland.fi				
Web	www.visitaland.com/cruise or www.portofmariehamn.com				
Port facilities					
Maximum ship dimensions	Length: 240 m. Draft 7.6 m. Beam: no limits Length: 210 m. Draft 8.2 m. Beam: no limits Berth: 150 m, but possible ship's length about 210 m with bollard 46 m south of berth				
Pilot	Yes, compulsory for vessels exceeding: Length: 60 m. Draft: 4.5 m. Beam: 10 m				
Tugboat	On request				
Sailing lane	Yes				
Security facilities	Fully compliant w/ ISPS				
Gangway	Ship gangways to be used in port				
Waste handling	Compulsory. Fees to be found at www.portofmariehamn.com				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	Tourist guides on bikes present in port when cruise ships arrive. Sign with map showing where the tourist information office is located.				
City maps	Available				
Terminal building for passengers	Yes				
Shopping possibilities at port area	No, downtown (within 10 minutes' walk)				
Tax-free refund	No				
Restaurants and cafés	Café available opposite terminal				
Restrooms	Yes				
Local currency	Euro				
Currency exchange	At banks downtown (10 minutes walk). Credit cards are widely accepted, travellers cheques and US dollars are accepted in some stores and shops.				
ATM cash machines	At banks downtown (10 minutes walk)				
Internet access	At the tourist information (500 m from pier)				
Telephones/telephone cards	No				
Mailbox	Mailbox outside terminal building. Post office downtown (10 minutes walk)				
Transfer and methods of payment					
		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	x			
	Buses	x			
	Taxis/limos	x		x	
	Trains				x
	Ferries	x		x	
Destination information					
Normal opening hours	Mon-Sun: 9 am-6 pm				
Distance to downtown	500 m (10 minutes' walk, 2 minutes by taxi)				
Distance to airport	4 km (5 minutes by taxi)				
City Tourist Information Center	Address: Storagatan 8 (500 m from pier) Opening hours: 9 am-5 pm				
Nearest pharmacy	Address: Norragatan (downtown 10 minutes' walk) Mon-Fri: 10 am-5 pm, Sat: 10 am-3 pm, Sun: Closed. On Sunday shops are normally closed but some shops are open during summer season.				

Port information Oslo



Port data					
Official port name	Oslo Port				
Location	59° 54' N 10° 43' N				
Time zone	GMT +1 (European Summer Time: GMT +2)				
Address	Box 230 Sentrum, N-0103 Oslo, Norway				
Telephone	+47 23 49 26 50				
VTS channel	Ch 80				
ISPS 24h contact	+47 23 49 26 50				
Fax	+47 23 49 26 01				
E-mail	postmottak@havnevesenet.oslo.kommune.no				
Web	www.ohv.oslo.no				
Port facilities					
Maximum ship dimensions	Length: 345 m. Draft: 10.8 m. Beam: no limits				
Pilot	Yes, compulsory				
Tugboat	On request				
Sailing lane	Traffic separation lanes				
Security facilities	Fully compliant with ISPS				
Gangway	Ship gangways to be used in port				
Waste handling	Yes, for more details see www.ohv.oslo.no				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	On Akershus pier. Open only when cruise ships are in port. Provides information, different shops, stamps, and telephone. www.visitoslo.com				
City maps	Available at the tourist information				
Terminal building for passengers	Yes				
Shopping possibilities at port area	On Akershus pier				
Tax-free refund	On Akershus pier				
Restaurants and cafés	No, but coffee shop in the kiosk				
Restrooms	On Akershus pier				
Local currency	Norwegian krone				
Currency exchange	Numerous currency exchange offices and banks downtown. Euros, US dollars and credit cards are widely accepted.				
ATM cash machines	No ATM machines in the port area but numerous downtown				
Internet access	In the tourist information by the Town Hall				
Telephones/telephone cards	On Akershus pier				
Mailbox	On Akershus pier				
Transfer and methods of payment		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	X	x		
	Buses	X			
	Taxis/limos	X		x	
	Trains	x		x	
	Ferries	x	x		
Destination information					
Normal opening hours	Mon-Fri: 9 am-7 pm, Sat: 9 am-4 pm, Sun: closed				
Distance to downtown	Downtown – Karl Johans Street or City Hall (5 minutes by taxi, 10 minutes' walk). Akershus Fortress is just next to the Akershus Pier.				
Distance to airport	50 km (19 minutes by train and 30 minutes by taxi)				
City Tourist Information Center	By City Hall Mon-Sun: 9 am-7 pm				
Nearest pharmacy	24 h service at the central train station				

Port information Riga



Port data					
Official port name	Freeport of Riga				
Location	56° 58' N 024° 06' E				
Time zone	GMT +2 (European Summer Time: GMT +3)				
Address	Kalpaka blvd. 12, LV-1050 Riga, Latvia				
Telephone	+371 7 030 800				
VTS channel	VHF ch 9, 16 and 14				
ISPS 24 h contact	+371 7 030 861				
Fax	+371 7 030 835				
E-mail	rop@rop.lv				
Web	www.freeportofriga.lv				
Port facilities					
Maximum ship dimensions	Length: 300 m. Draft: 10.3 m. Beam: 40 m				
Pilot	Yes, compulsory				
Tugboat	On request				
Sailing lane	Port Channel Breadth: 450 m. Air Draught: 58 m				
Security facilities	Fully compliant ISPS				
Gangway	Ship gangways to be used in port				
Waste handling	Waste handling is organized according to HELCOM recommendations. For more details see: www.rop.lv, under section "Environmental Protection".				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	Available at Riga Passenger Terminal				
City maps	Not available				
Terminal building for passengers	Yes				
Shopping possibilities at port area	Shopping				
Tax-free refund	No				
Restaurants and cafés	Available at Riga Passenger Terminal				
Restrooms	Available at Riga Passenger Terminal				
Local currency	Latvian lat				
Currency exchange	Available at Riga Passenger Terminal. Euros, US dollars and credit cards are not accepted.				
ATM cash machines	Available at Riga Passenger Terminal				
Internet access	Available at Riga Passenger Terminal				
Telephones/telephone cards	Available at Riga Passenger Terminal				
Mailbox	Available only in the Old City				
Transfer and methods of payment					
		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	x			
	Buses	x			
	Taxis/limos	x		x	
	Trains				x
	Ferries				x
Destination information					
Normal opening hours	Mon-Fri: 10 am-8 pm, Sat: 10 am-4 pm. On Sundays shops are normally closed. Malls are open 7 days a week.				
Distance to downtown	The cruise terminal is located downtown (10-15 minutes' walk to Old Riga)				
Distance to airport	13 km from downtown				
City Tourist Information Center	Riga Tourism Co-ordination and Information Centre, Ratslaukums 6, LV-1050 Riga Tel. +371 7026072 Fax +371 7026068 www.rigatourism.com Mon-Sun: 10 am-7 pm				
Nearest pharmacy	"Bitite", 34 Grecinieku Street, Riga (within Old City) Tel. +371 7212334 Open Mon-Fri: 8.30 am-7 pm, Sat: 10 am-4 pm "Rigas Vecpilsetas aptieka", 20 Audeju Street, Riga (in the Old City) Tel. +371 7213340 Open: 24-7				

Port information Rostock



Port data					
Official port name	Port of Rostock c/o Hafen-Entwicklungsgesellschaft Rostock mbH				
Location	54° 9' N 12° 6' E				
Time zone	GMT +1 (European Summer Time: GMT +2)				
Address	Ost-West Str. 32, D-18147 Rostock, Germany				
Telephone	+49 381 350 -0				
VTS channel	VHF ch 73				
ISPS 24 h contact	+49 381 350 5086				
Fax	+49 381 359 5515				
E-mail	info@rostock-port.de				
Web	www.rostock-port.de				
Port facilities					
Maximum ship dimensions	Length: 300 m. Draft: 8.38 m. Beam: 42 m				
Pilot	Yes, compulsory				
Tugboat	On request				
Sailing lane	6.5 nm from pilot position				
Security facilities	Comply with ISPS code (fences, video monitoring, and guards)				
Gangway	Ships' own gangways				
Waste handling	Removal facilities are available, contact agent (form "Notification for ship-generated waste and cargo residues" can be downloaded on www.rostock.de/hafenamt)				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	Yes				
City maps	Available				
Terminal building for passengers	Yes				
Shopping possibilities at port area	1 km from the port				
Tax-free refund	Refund at "Reisebank" office with custom approved form				
Restaurants and cafés	1 km from the port				
Restrooms	Yes				
Local currency	Euro				
Currency exchange	At "Reisebank" office. US dollars and credit cards are widely accepted.				
ATM cash machines	No				
Internet access	At Warnemünde Cruise Center and at Baltic Point, berth no. 7				
Telephones/telephone cards	Public phones and international phone cards available				
Mailbox	At train station 500m from the port				
Transfer and methods of payment					
		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	x			
	Buses	x			
	Taxis/limos	x			
	Trains	x		x	
	Ferries	x	x	x	
Destination information					
Normal opening hours	Warnemünde: Mon-Sat: 9 am-7 pm, Sun: 2 pm-6 pm (extension possible) Rostock: Mon-Sat: 9 am-6 pm For 2007 new legislation will allow free opening hours, except for Sundays.				
Distance to downtown	Warnemünde: within walking distance. Downtown Rostock by shuttlebus or public transportation: 20 minutes				
Distance to airport	Rostock-Laage Airport 40 km (2 hours drive to Berlin and Hamburg Airport, same distance)				
City Tourist Information Center	A tourist information booth is located in Warnemünde Cruise Center				
Nearest pharmacy	Warnemünde: Detharding Pharmacy, Kirchenstr. 13 (next to church) Tel. +49 381 52747, Fax +49 381 52746 Opening hours: Mon-Fri: 8 am-6.30 pm, Sat: 8 am-12.30 pm, Sun: closed				

Port information Rønne



Port data					
Official port name	Port of Rønne Ltd.				
Location	55° 05' 8 N 14° 41' 4 E				
Time zone	GMT +1 (European Summer Time: GMT +2)				
Address	Munch Petersens Vej 2, DK-3700 Rønne				
Telephone	+45 56 95 06 78				
VTS channel	VHF ch 16 / 12 (13)				
ISPS 24 h contact	+45 51 36 37 47				
Fax	+45 56 95 06 31				
E-mail	roennehavn@roennehavn.dk				
Web	www.roennehavn.dk, www.portofroenne.com				
Port facilities					
Maximum ship dimensions	Length: 240 m. Draft: 8.5 m. Beam: 40 m				
Pilot	Yes, but not compulsory				
Tugboat	On request				
Sailing lane	Yes, leading lights				
Security facilities	Fully compliant ISPS				
Gangway	Ship gangways to be used in port				
Waste handling	Contact +45 56 95 06 78 / +45 51 36 37 47				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	Available in the terminal at the cruise pier, open when ships are at the pier.				
City maps	Available				
Terminal building for passengers	Yes				
Shopping possibilities at port area	Stop 'n' Shop at the cruise pier				
Tax-free refund	No				
Restaurants and cafés	Café at the cruise pier				
Restrooms	Yes				
Local currency	Danish krone				
Currency exchange	At banks downtown (free shuttle bus). Euros, US dollars and credit cards are widely accepted.				
ATM cash machines	At banks downtown (free shuttle bus)				
Internet access	No				
Telephones/telephone cards	Credit card telephone				
Mailbox	Post office downtown (free shuttle bus)				
Transfer and methods of payment		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	Free	Free	Free	
	Buses	X	X Notes only		
	Taxis/limos	X	X	X *)	
	Trains				X
	Ferries				X
	*) MasterCard only and to be told when ordering				
Destination information					
Normal opening hours	Mon-Fri: 9.30 am-5.30 pm, Sat: 9.30 am-12.30 pm				
Distance to downtown	Downtown – pedestrian streets – old town: 1 km (shuttle bus 10 minutes, 5 minutes by taxi, 20 minutes walk)				
Distance to airport	5 km				
City Tourist Information Center	Destination Bornholm				
Nearest pharmacy	Pedestrian Street (Store Torvegade 12, DK-3700 Rønne) Tel. +45 56 95 01 30. Mon-Fri: 9.30 am-5.30 pm, Sat: 9.30 am-1 pm				

Port information **St. Petersburg**



Port data					
Official port name	Port of St Petersburg				
Location	59° 57' N 30° 19' E				
Time zone	GMT +4 (European Summer Time: GMT +5)				
Address	Sea Commercial Port (Main Gate) – 5, Mezhevoy Canal, Str., St. Petersburg, 198035, Russia; Morskoy vokzal (Sea Passenger Terminal) – 1, Sea Glory Square; Passenger Terminal on Lieutenant Schmidt Embankment; Passenger Terminal on English Embankment Cruise Shipping Agent «INFLOT Worldwide St. Petersburg» 5 A, Gapsalskaya Str., St. Petersburg, 198035, Russia				
Telephone	+7 812 3357645, +7 812 2515857				
VTS channel	VHF ch 22, call name "INFLOT World Wide"				
ISPS 24 h contact	+7 812 325 5071				
Fax	+7 812 325 2325				
E-mail	cruise@inflatworld.ru				
Web	www.inflatworld.net, www.pasp.ru				
Port facilities					
Maximum ship dimensions	Length: 260 m. Draft: 11 m. Beam: 40 m. There is an exemption for cruise ships. The port is able to accommodate such mega ships like GTS Constellation, Mv Grand Princess, GTS Jewel of the Seas with overall length close to 300 m.				
Pilot	Yes, compulsory				
Tugboat	On request				
Sailing lane	Yes, the distance from the pilot station to the port is 25 nm.				
Security facilities	The port is certified in accordance with the ISPS code; additional security service can be ordered for an extra charge.				
Gangway	Ships' own gangways				
Waste handling	Incineration under control of sanitary authorities and is collected in containers or by barge. Licensed company operating in the port - JSC "Port Fleet". Type of garbage that can be removed: Household dry garbage and food waste. All waste should be bagged.				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	Available at the local tour agents and in the city center				
City maps	Available				
Terminal building for passengers	Yes				
Shopping possibilities at port area	At the Morskoy vokzal				
Tax-free refund	At the Morskoy vokzal				
Restaurants and cafés	At the Morskoy vokzal				
Restrooms	At the Morskoy vokzal				
Local currency	Russian rouble				
Currency exchange	At the Morskoy vokzal. Euros, US dollars and credit cards are widely accepted				
ATM cash machines	At the Morskoy vokzal, usually by banks and in shopping areas				
Internet access	At the Morskoy vokzal and at the Internetcafé in the city center				
Telephones/telephone cards	At the Morskoy vokzal; phone cards available in kiosks and stores				
Mailbox	At the Morskoy vokzal and in shopping areas. Stamps are available at shops.				
Transfer and methods of payment					
		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	x			
	Buses	x			
	Taxis/limos	x	X (some take € or \$)		
	Trains				x
	Ferries				x
Destination information					
Normal opening hours	Mon-Fri: 9 am-8 pm, Sat-Sun: 10 am-7 pm in some shops				
Distance to downtown	Within walking distance from downtown piers and a short drive from main passenger terminal				
Distance to airport	1 hour by taxi				
City Tourist Information Center	14, Sadovaya str.; Information Bureau in Palace Square; Tel. +7 812 310 8262, e-mail: info@saintpetersburgvisit.ru, www.saintpetersburgvisit.ru				
Nearest pharmacy	32, Nalichnaya str. (24 h), Tel. +7 812 355 1014				

Port information **Stockholm**



Port data					
Official port name	Ports of Stockholm				
Location	59° 19' N 18° 04' E				
Time zone	GMT +1 (European Summer Time: GMT +2)				
Address	Frihamnen, P. O. Box 27314, SE-102 54 Stockholm, Sweden				
Telephone	+46 8 670 26 00				
VTS channel	VHF ch 12				
ISPS 24 h contact	+46 8 670 28 10				
Fax	+46 8 670 26 10				
E-mail	port@stoports.com				
Web	www.stoports.com				
Port facilities					
Maximum ship dimensions	Length: 292 m. Draft: 11 m. Beam: 32.3 m				
Pilot	Yes, compulsory				
Tugboat	Available, according to "Mariner's Guide to Stockholm"				
Sailing lane	No				
Security facilities	Fully compliant ISPS				
Gangway	Ship gangways to be used in port				
Waste handling	Compulsory to discharge waste. See www.stoports.com: Cruise liner traffic/ Port dues for cruise vessels.				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	Tourist information offices located next to the berths in Stadsgården 165/167 and Frihamnen 634/638. Tourist information is open only when cruise ships are in port and provides tourist information, a souvenir shop, stamps, and Internet access.				
City maps	Available in the tourist information office				
Terminal building for passengers	A dedicated cruise terminal is planned in Stockholm for 2008. Today turnarounds take place at the Frihamnen port in a general terminal.				
Shopping possibilities at port area	The tourist information office at the port includes a souvenir shop				
Tax-free refund	Tax-free refunds are handled on board the cruise ships. Otherwise please refer to the Global Refund counter at Stockholm International Airport.				
Restaurants and cafés	Not in the port area				
Restrooms	Restrooms next to the tourist information office in Frihamnen				
Local currency	Swedish krona				
Currency exchange	Numerous currency exchange offices and banks downtown. Euros, US dollars and credit cards are widely accepted.				
ATM cash machines	No ATM machines in the port area but numerous downtown				
Internet access	Available at the tourist information office				
Telephones/telephone cards	Available at the tourist information office				
Mailbox	Stamps and mailbox service are available in the port area				
Transfer and methods of payment	The tourist information office can order taxis/limos if not available at pier				
		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	X	X		
	Buses	X			
	Taxis/limos	X		X	
	Trains				X
	Ferries	X	X		
Destination information					
Normal opening hours	Mon-Fri: 10 am-7 pm, Sat: 10 am-4 pm, Sun: 12 pm-4 pm				
Distance to downtown	From Stadsgården 165/167: 5-10 minutes by taxi From Frihamnen 634/638: 10-15 minutes by taxi Downtown is by the main tourist information center in Kungsträdgården.				
Distance to airport	45 km (20 minutes by train from the central station, 45 minutes by taxi)				
City Tourist Information Center	Sweden House in Kungsträdgården Mon-Fri: 9 am-7 pm, Sat: 10 am-5 pm, Sun: 10 am-4 pm				
Nearest pharmacy	24 h service at C.W. Scheele, Klarabergsgatan 64 / Tel. +46 8 454 8130				

Port information Tallinn



Port data					
Official port name	Port of Tallinn Cruise vessels calling Tallinn will be berthed in Old City Harbor (in Estonian: Vanasadam), one of our 5 constituent harbors				
Location Latitude/Longitude	59° 27' N 24° 46' E				
Time zone	GMT +2 (European Summer Time: GMT +3)				
Address	Sadama 25, Tallinn 15051, Estonia				
Telephone	+372 631 8555				
VTS channel	Tallinn radio 5 (Port Control) on VHF ch14				
ISPS 24 h contact	+372 631 8363				
Fax	+372 631 8166				
E-mail	portoftallinn@portoftallinn.com				
Web	www.portoftallinn.com				
Port facilities					
Maximum ship dimensions	Length: 300+ m. Draft: 10 m. Beam: 40 m				
Pilot	Yes, compulsory				
Tugboat	On request				
Sailing lane	No				
Security facilities	Fully compliant ISPS				
Gangway	Ship gangways to be used in port				
Waste handling	See www.portoftallinn.com under Port Rules Additional information concerning the discharge of waste can be obtained from the Harbor Master's office, Tel. +372 631 8588				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	Tourist information in passenger terminal A, open from 8 am-4.30 pm www.tourism.tallinn.ee				
City maps	Available				
Terminal building for passengers	Yes, four terminals (no separate terminal for cruise passengers)				
Shopping possibilities at port area	Souvenirs, food & beverage				
Tax-free refund	Applicable for non-EU residents only and only in case leaving to a non-EU country				
Restaurants and cafés	At passenger terminal A				
Restrooms	In the cruise servicing area and passenger terminal A				
Local currency	Estonian kroon				
Currency exchange	Available at passenger terminal A and numerous currency exchange offices and banks downtown and in the Old Town. Euros, US dollars and credit cards are widely accepted.				
ATM cash machines	Available at passenger terminal A and numerous downtown and in the Old Town				
Internet access	WiFi (wireless access to Internet) covers the whole harbor area. Internet cafés are located throughout the city.				
Telephones/telephone cards	At passenger terminal A				
Mailbox	At passenger terminal A				
Transfer and methods of payment		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	X	X		
	Buses	X			
	Taxis/limos	X	X	X	
	Trains				X
	Ferries				X
Destination information					
Normal opening hours	Mon-Fri: 9 am-7 pm, Sat: 10 am-6 pm, Sun: 10 am-4 pm				
Distance to downtown	500 m (10 minutes' walk)				
Distance to airport	6 km (10 minutes by taxi, 20 minutes by bus)				
City Tourist Information Center	Tallinn Tourist Information Center, Niguliste 2 / Kullassepa 4, Tallinn 10146 May 1st-June 30th: Mon-Fri: 9 am-7 pm, Sat-Sun: 10 am-5 pm July 1st-August 30th: Mon-Fri: 9 am-8 pm, Sat-Sun: 10 am-6 pm September: Mon-Fri: 9 am-6 pm, Sat-Sun: 10 am-5 pm October 1st-April 30th: Mon-Fri: 9 am-5 pm, Sat: 10 am-3 pm, Sun: closed Tel. +372 645 7777 Fax +372 645 7778 E-mail: turismiinfo@tallinnlv.ee				
Nearest pharmacy	Passenger terminal A. 24 h service at Linnaapteek (City Apothecary) Pärnu mnt 10, Tallinn 10148, Tel. +370 644 2262				

Port information Turku



Port data					
Official port name	Port of Turku				
Location	60° 26' N 22° 13' E				
Time zone	GMT +2 (European Summer Time: GMT+3)				
Address	Linnankatu 90, FIN-20100 Turku				
Telephone	+358 50 5533123				
VTS channel	VHF ch 12 Port Control				
ISPS 24 h contact	Port Control +358 2 2674 122 or VHF ch 12				
Fax	+358 2 2674 125				
E-mail	turkuport@turku.fi, kari.riutta@turku.fi				
Web	www.port.turku.fi				
Port facilities					
Maximum ship dimensions	Length 230 m. Draft 9.9 m. Beam: 33 m (consult the Harbor Master)				
Pilot	Yes, compulsory for vessels exceeding Length: 60 m. Draft 4.5 m. Beam: 10 m				
Tugboat	On request (consult the Harbor Master)				
Sailing lane	No				
Security facilities	Fully compliant ISPS				
Gangway	Ship gangways to be used in port				
Waste handling	All facilities and options available				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	Tourist Information desk at the pier during vessel's call				
City maps	Available				
Terminal building for passengers	For regular lines only (new cruise berth to open in 2007)				
Shopping possibilities at port area	Market stalls, Seamen's Mission stall near cruise berth				
Tax-free refund	Global Refund counter at Turku Airport				
Restaurants and cafés	Hotel Seaport restaurant and smaller cafes				
Restrooms	Yes				
Local currency	Euro				
Currency exchange	Banks and Forex downtown (3 km). US dollars and credit cards are widely accepted.				
ATM cash machines	Yes, in Viking Line terminal and plenty downtown				
Internet access	Available at port, also at tourist information office and Internet cafés downtown				
Telephones/telephone cards	Yes				
Mailbox	Yes				
Transfer and methods of payment	Tourist information can order taxis/limos				
		Local currency	Foreign currency	Credit cards	N/A
	Shuttles	X (usually free of charge)			
	Buses	X			
	Taxis/limos	x		X	
	Trains	x		X	
	Ferries	x		x	
Destination information					
Normal opening hours	Department stores Mon-Fri: 9/10 am-8/9 pm, Sat: 9/10 am-6 pm Smaller shops Mon-Fri: 9/10 am-5/6 pm, Sat: 9/10 am-1/2 pm During the summer many stores are open on Sundays				
Distance to downtown	Approx. 3 km (40 minutes' walk, 10 minutes by taxi)				
Distance to airport	12 km (25-30 minutes by taxi)				
City Tourist Information Center	Tourist Information, Aurakatu 4 (downtown) April 1st-Sept. 30th: Mon-Fri 8.30 am-6 pm, Sat-Sun: 9 am-4 pm Oct. 1st-March 30th: Mon-Fri 8.30 am-6 pm, Sat-Sun: 10 am-3 pm				
Nearest pharmacy	Close to port area: Patterinhaan sivuapteekki, Kanslerintie 10, Tel. +358 2 2750810, open Mon-Fri: 9 am-5 pm, Sat-Sun: closed Downtown: Kauppatorin Apteekki, Aurakatu 10 (by the market square), Tel. +358 2 5102213, open 7/8 am-11 pm				

Port information Visby



Port data					
Official port name	Port of Visby				
Location Latitude/Longitude	57° 38.1'N 18° 16.5'E				
Time zone	GMT +1 (European Summer Time: GMT +2)				
Address	Gotland Ports, SE-621 57 Visby, Sweden				
Telephone	+46 498 26 94 70				
VTS channel	VTS Oxelösund ch 16				
ISPS 24 h contact	+46 498 26 99 16				
Fax	+46 498 26 90 65				
E-mail	visby.port@gotland.se				
Web	www.visbyport.com				
Port facilities					
Maximum ship dimensions	Length: 200 m. Draft: 7.2 m. Beam: no limits. Other ships ride at anchor.				
Pilot	Yes, compulsory when berthing over 90 m. Not compulsory when riding at anchor.				
Tugboat	On request, due to weather conditions				
Sailing lane	No				
Security facilities	Fully compliant ISPS				
Gangway	Separate gangway for cruise passengers from berth no 7 to passenger terminal. In the other berths, vessels use own gangways or those supplied by port. There are two tender berths.				
Waste handling	Containers available for dry garbage				
Fresh water	Available				
Cruise passenger port facilities					
Tourist information	Skeppsbron 4-6 Opening hours during the cruise season: May 1st-June 19th & Aug 15th-Sept. 30th: Mon-Fri: 8 am- 5 pm, Sat-Sun: 10 am- 4 pm; June 20th-Aug 14th: Mon-Sun: 8 am-7 pm www.gotland.info				
City maps	Available				
Terminal building for passengers	Yes, from berth no 7				
Shopping possibilities at port area	Yes				
Tax-free refund	No				
Restaurants and cafés	In the port area and downtown				
Restrooms	By tender berths, at the tourist office nearby, and at the passenger terminal				
Local currency	Swedish krona				
Currency exchange	At the tourist office nearby and in banks and shopping areas (Adelsgatan and Östercentrum). Euros, US dollars and credit cards are widely accepted.				
ATM cash machines	500 m from the pier and usually by banks and in shopping areas (Adelsgatan, Stora Torget/Market Place and Östercentrum)				
Internet access	In the pier area and at the tourist office nearby				
Telephones/telephone cards	Telephones near the tender berths, berth no 7 and by the passenger terminal; phone cards available in kiosks and stores				
Mailbox	In shopping areas and near pier areas and also by the passenger terminal. Stamps are available at shops.				
Transfer and methods of payment					
		Local currency	Foreign currency	Credit cards	N/A
	Shuttles				X
	Buses	X			
	Taxis/limos	X	X (some take € or \$)	X	
	Trains				X
	Ferries				X
Destination information					
Normal opening hours	Mon-Fri: 10 am-6/7 pm, Sat: 10 am-3/4 pm, Sun: 12 pm-4 pm in some shops				
Distance to downtown	200-500 m: Within the Town Wall (5-10 minutes' walk) or outside at Östercentrum pedestrian area (5 minutes by taxi)				
Distance to airport	4 km (10 minutes by taxi)				
City Tourist Information Center	Tourist Information at the pier area, Skeppsbron 4-6, see above				
Nearest pharmacy	Apoteket Liljan, Österväg 7 at Östercentrum Tel. +46 771 450450 Mon-Fri: 9 am-6 pm, Sat-Sun: 10 am-2 pm				



